Tour Policy for the University of Alberta District Energy System

The University of Alberta District Energy System is of educational and general interest to the University, other institutions and the community. The Utilities Department is willing to facilitate information sessions and plant tours however, due to security requirements the following policy is in place.

1. All tour requests must be submitted to the Utilities Department for approval. The request shall be emailed to Laurel Roblin (laurel.roblin@ualberta.ca) and must include the following information:
   a. Group leader contact information (name, phone number, email address),
   b. Reason for the tour,
   c. Number of tour participants
   d. Any other pertinent information.

2. Tour participants must be 18 years of age or older.

3. All requests must be submitted 30 days in advance of requested tour date.

4. All tours will be scheduled Monday to Friday between 10am to 2:30pm.

5. Tour group sizes are limited to 10 people. Special arrangements can be made for educational class tours.

6. Tour participants are required to wear full length pants and closed-toed shoes. Hardhats, safety glasses and hearing protection will be supplied by the Utilities Department.

7. Pictures and video recording are not permitted during any part of the tour.